



Limited Lifetime Warranty

Computer Comforts, Inc. provides a Lifetime Structural Warranty against defects in materials and workmanship given normal use and care. This Warranty is valid only for the original purchaser and is non-transferable from date of manufacture. Normal use is defined as the equivalent of a single shift, 40-hour work week. CCI reserves the right to inspect, repair or replace at original invoice value any part or product that is defective.

Limitations

- Fifteen Years: Work surfaces, does not include scratches to laminate caused by metal or sharp objects.
- Five Years: Moving/Wearing Parts Such As: Casters, Glides, and Finishes.
- Sub-Mfg. Parts: The Warranty period for accessory items which are not manufactured by CCI will vary, depending on the specific manufacturer's coverage (examples: keyboard arms, pencil drawers, chairs, monitor arms, etc.). Please call for specific details on the Warranty of any accessory item.

Exclusions

This Warranty does not apply to:

- Freight or Shipping damage.
- Normal wear and tear which is to be expected during the period of ownership.
- Natural color variations and color fastness occurring in laminate, plastics, paints, grain or texture of wood and other covering materials.
- Non-compliance with assembly, installation, and maintenance instructions.
- Product abuse, negligence, misuse, outdoor use, modifications or alterations not authorized by CCI, or improper care and maintenance of our products.
- Incidental or consequential damages such as lost profits, personal property damage, third party liabilities, damage to customer's property, and incompatibility of product with customer's flooring or other customer property.

Non-Standard Products

Non-Standard CCI Products and CCI Specials will have a limited one (1)-year warranty in addition to the above exceptions.

Follow these procedures to process warranty issues:

1. Contact CCI Customer Service (281-535-2288 or Toll Free 1-855-428-9224) and provide the purchase order number or acknowledgement number and a detailed description of the Warranty issue.
2. Customer Service will determine and pre-approve all resolutions to the claim such as replacements, parts, and any applicable shipping and/or labor charges.
3. Any unauthorized charges will not be the responsibility of CCI.

*As a furniture manufacturer, we stand behind our craftsmanship and pledge to do everything we can to resolve any issues you may have within these Warranty Terms as quickly as possible.

*CCI has the right to update and change the Warranty at their discretion.
